

NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS, 2007

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## NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS 2007

In exercise of the powers conferred on the Energy Commission by section 27 of the Energy Commission Act 1997, Act 541 and acting in consultation with the Public Utilities Regulatory Commission these Regulations are made this 5th day of December, 2007.

### *Service connection*

#### **Application for a service connection**

1. (1) A person may apply to a local distribution company for a service connection by completing and submitting an application form provided by the distribution company.

(2) A distribution company shall provide the customer with an estimated cost of connection within

- (a) five working days if the connection is to be made from an existing supply pipeline; or
- (b) ten working days if the connection requires a service line extension.

(3) Where the applicant pays the estimated cost of connection, the distribution company shall provide supply within

- (a) thirty-five working days if the connection is to be made from an existing supply pipeline; or
- (b) sixty working days if the connection requires a service line extension.

#### **Metering**

2. (1) A distribution company, with the approval of the Commission shall

- (a) provide, install and maintain a meter that will measure and record the amount of natural gas supplied to the customer within the specified accuracy limits of that meter's class;
- (b) fix the meter to the customer's premises or some other place on the customer's premises designated by the customer, and position it in a way as to allow for easy access;
- (c) ensure that the meter is robust and easy to read by the customer;
- (d) ensure that the accuracy of the meter is maintained throughout its usage and in accordance with the applicable metering code in respect of regulations on occupational, health and safety;
- (e) test and if necessary calibrate a customer's meter periodically;
- (f) carry out meter replacement of its distribution system for any meter that has been in service for twenty years;
- (g) seal a meter installed at the customer's premises in the presence of the customer or the customer's representative, who shall ensure that the seal is firmly in place;

